



What to Expect

- You will receive a text message and/or email 7 days before your surgery date to access the patient portal to fill out your Pre-Op Questionnaire online and view important surgery center documents.
- If you are unable to complete the Pre-Op Questionnaire online, then you will be contacted by a nurse at least a few days to prior to your surgery date to complete the pre-op questionnaire and obtain an arrival time.
- You will be contacted by registration at least a few days to one week prior to your surgery date with the expected amount owed to the surgery center.
- Payment options accepted are credit/debit, cash, check, money order and CareCredit.
- Please bring your Drivers' License, Insurance Cards and any of the forms of payment listed above on the day of your surgery.
- You can expect to be at the surgery center for at least 2-3 hours and any drivers / loved ones accompanying you must stay on the premises.
- Drivers / loved ones can expect to be notified when you go into the OR, when you are in recovery and when it is time for you to be discharged.
- The center will also have tracking boards visible in the lobby for your drivers / loved ones to view your status in real time while waiting.

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